

Loving Pet Inn & Resort

820 Gallimore Dairy Rd
High Point, NC 27265

Phone (336) 393-0670

Client Information Sheet and Contract

Temperament Test Date: _____

Client Information

Owner(s) of Pet: _____

Address: _____

City: _____ State: _____ Zip Code: _____

E-mail: _____

Home Phone: _____ Cell Phone: _____

Spouse's Name: _____ Spouse's Cell Phone: _____

Pet Information

Pet's Name(s): _____

Species: Dog _____ Cat _____

Breed: _____ Color: _____

Weight: _____ Age/Birthday: _____

Does your pet(s) have any known allergies? Yes _____ No _____

If yes, please specify: _____

Does your pet(s) have a diagnosed medical condition? Yes _____ No _____

If yes, please specify: _____

Is your pet currently on veterinary prescribed medication other than flea, tick or heartworm prevention?

Y__ N__ If yes please list on check-in form.

Is your pet(s) spayed/neutered? Yes _____ No _____ Male _____ Female _____

Other than being spayed/neutered has your pet(s) ever had a major surgery? Yes _____ No _____

If yes, please specify what and when: _____

Does your pet:

Climb fences? Y__ N__

Bark excessively? Y__ N__

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Have thunderstorm phobia? Y__ N__

Show aggression when placed in a kennel? Y__ N__

If yes to any of the above, please elaborate:

Has your pet(s) ever bitten a person or other animal? Yes__ No__

If yes, please elaborate: _____

Is your pet(s) allowed to have blankets, towels or bedding to sleep with? Yes__ No__

Is your dog ok with other dogs Yes__ No__ If yes,

Do you give permission for your dog to play with others pets outside in the outdoor areas? Yes__ No__

MULTIPLE PET HOUSEHOLD:

Can your pets be boarded in the same enclosure? Y__ N__

Have your pets boarded together previously? Y__ N__

Do your pets live together in the same home? Y__ N__

Can your pets be fed together? Y__ N__

Can they be fed side by side? Y__ N__

Have your pets had any physical altercations in the past, about food or otherwise? Y__ N__

If yes, please elaborate:

Are there any other special instructions or information to help us keep your pet safe during his/her stay?

Terms of Service

This is a contract (hereafter the "Agreement") between Loving Pet Inn & Resort LLC (hereafter the "Company") and the pet owner or agent whose signature appears below. This Agreement will be valid for one year (365 days) from the date of signing.

- The owner or agent agrees to pay the rate in effect on the check-in date for all services including boarding, daycare, bathing, grooming, veterinary services and other services requested, or agreed to, by the owner while the pet is boarding. The charges are to be **paid in full prior to departure** of the pet from the Company.

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- Daycare reservations are recommended but typically not required. Daycare without a reservation is offered first come, first served and may, from time to time, be refused if the facility has reached capacity.
- The owner agrees to be responsible for payment of veterinary services if necessary. The Company agrees to contact and transport the pet to the owner's veterinarian of choice if possible. The owner agrees to allow the Company to employ a veterinarian of their choosing if the owner's veterinarian is not available, does not give the care deemed necessary or if time is so critical that veterinary services need to be provided immediately.
- After ten days from written notice to remove this animal from the Company, it will be considered abandoned and may be transferred to an appropriate animal shelter or to an individual deemed by the Company to be able to responsibly care for said pet. Abandonment will not relieve the owner or agent from paying all reasonable costs incurred regarding this animal, including interest, collection fees and attorney fees if necessary.
- The owner acknowledges he/she has disclosed and will disclose any aggression or bites by the pet prior to any current or future check-in. The owner acknowledges that the pet has not been exposed to any contagious diseases within 30 days prior to any current or future check-in, including, but not limited to, rabies, distemper, parvovirus, canine cough or upper respiratory disease and that the pet is currently vaccinated for rabies. The owner acknowledges even though their pet has been vaccinated for kennel cough there is still a possibility of their pet contracting the illness. Kennel cough is one of the most common illness that dogs contract. There are variations in strains of kennel cough and the current vaccines are not designed to protect against all types. In the event the pet contracts an illness the owner assumes all risks and agrees to pay for all medical treatment and does not hold the Company responsible for any costs.
- The staff at the Company takes all reasonable precautions and closely supervises each pet to avoid the ingestion of any foreign objects, however, animal behavior is unpredictable. The Company will not be held responsible for the ingestion of any foreign object such as, but not limited to, rocks, toys, treats, bedding, etc.
- The staff at the Company takes all reasonable precautions and closely supervises each pet to ensure a safe and injury-free environment. Animal behavior, however, can be unpredictable and instantaneous. As such, in facilities that offer group playcare, the Company cannot guarantee that injuries (bites, scratches, etc.) will never happen. In cases when the Company can identify the pet that caused the injury (via eyewitness reports, video footage, etc.), the Owner of that pet assumes responsibility and costs to treat the injured pet(s). In cases where the pet causing the injury cannot be identified, Owner of the injured pet assumes responsibility and costs to treat the injured pet. In cases of injury caused by the Company (human error, dangerous facility disrepair, etc.), the Company assumes responsibility and cost to treat the injured pet(s).
- A charge for CAPSTAR flea treatment will be added to the bill if your pet has fleas at check-in.
- The management assumes no responsibility for lost or damaged items. If you bring personal property from home, you do so at your own risk. We cannot guarantee the security of personal belongings.
- Prescription medications must be in a prescription bottle with a current prescription label from a licensed veterinarian. Medication fee - 2.00 per administration.

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Media Release

I grant the Company permission to post my pet's picture and name on social media.

Yes _____ Date _____

No _____ Date _____

Permission to Authorize Emergency Medical Treatment

Preferred Veterinary Clinic: _____

Preferred Veterinarian: _____

If you are unavailable, who else may we contact regarding your pet's medical treatment in case of an emergency?

Name of Relative or Friend: _____

Home Phone: _____ Cell Phone: _____

Name of Relative or Friend: _____

Home Phone: _____ Cell Phone: _____

Please indicate below the dollar amount you pre-authorize for emergency veterinary care in the event that we are unable to reach you or your designated emergency contact.

In the event of an after -hours emergency your pet may need to be transported to an emergency care facility. Emergencies can be costly and typically involve fees in excess of \$150.00. **Please note that the amount chosen reflects treatment for each pet.**

Up to \$150.00 _____ \$150.00 to \$300.00 _____ \$300.00 to \$500.00. _____
\$500.00 to \$1,000.00 _____ No limit _____

IN WITNESS WHEREOF, the undersigned hereby agrees that all information provided is accurate to the best of his/her knowledge and executes the Agreement as of the date set forth as of the date written below.

Owner's Signature: _____

Date: _____

Kennel Representative _____

Date: _____